Replacement Sheet

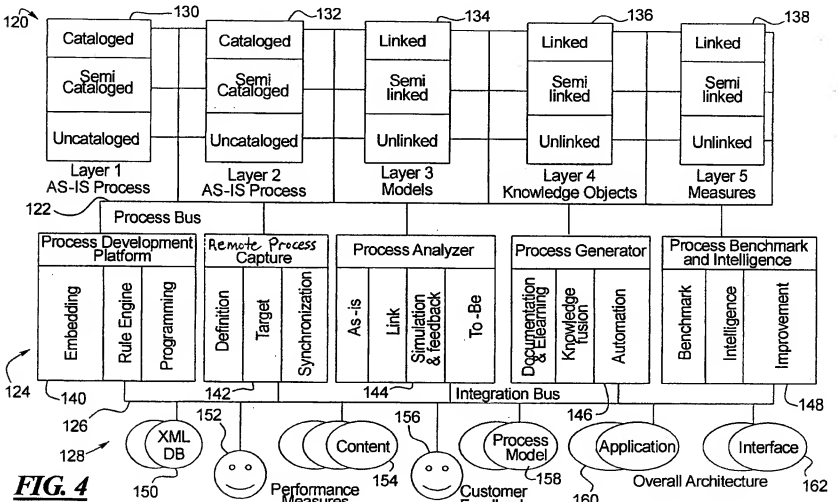


FIG. 4

Replacement Sheet

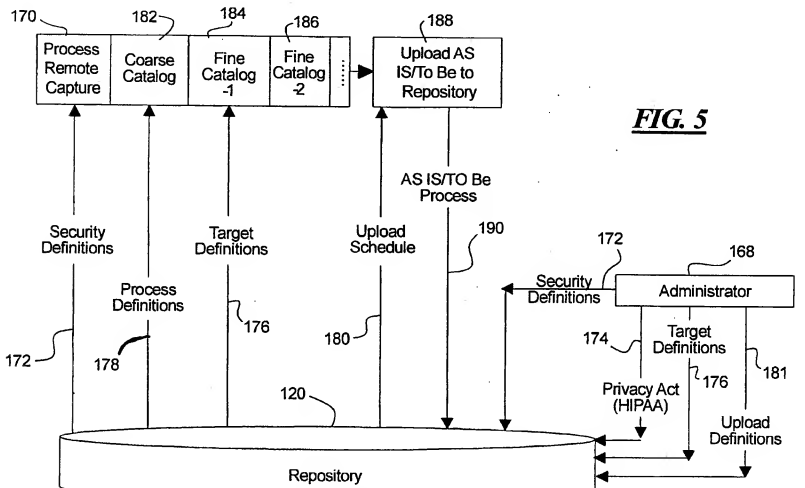


FIG. 5

Replacement Sheet

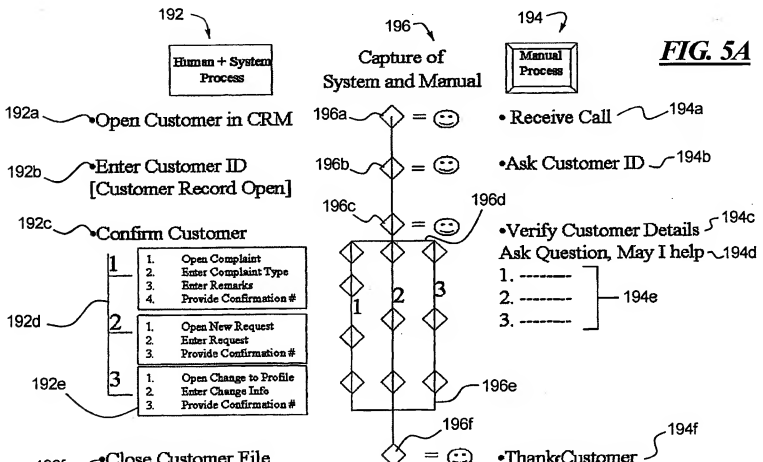
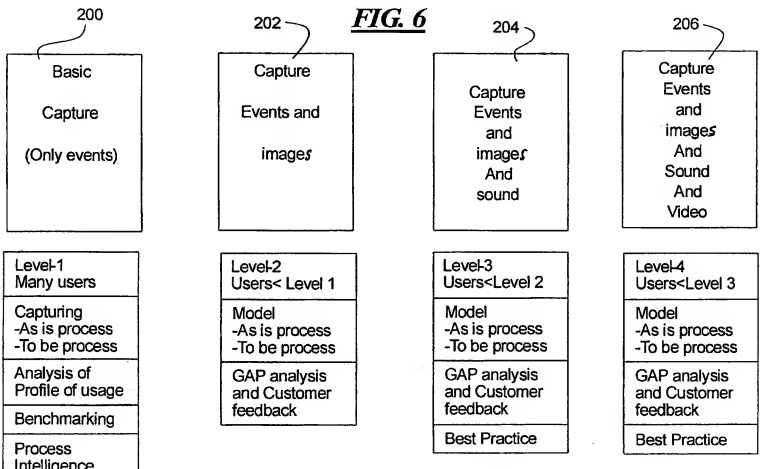


FIG. 5A

Replacement Sheet

FIG. 6



Replacement Sheet

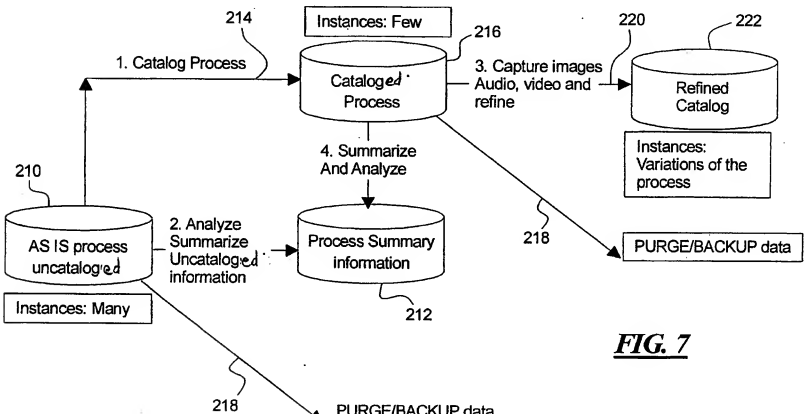


FIG. 7

Replacement Sheet

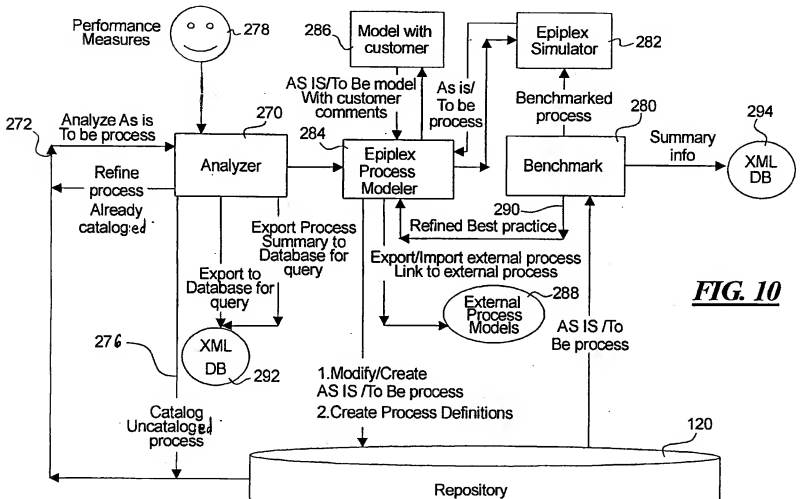
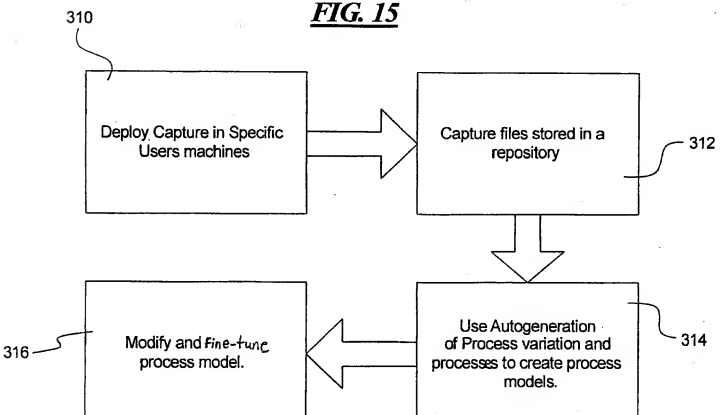


FIG. 10

Replacement Sheet

FIG. 15



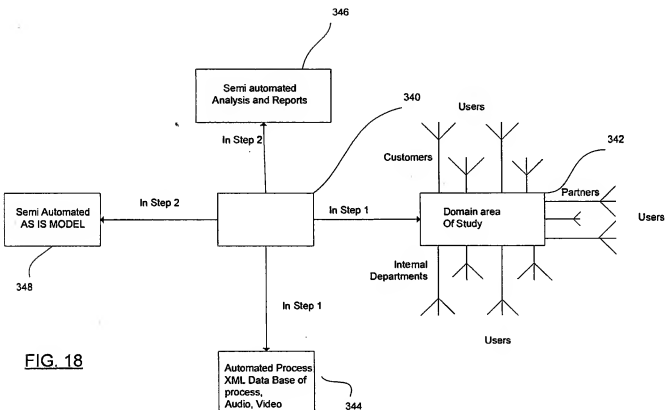

346
Semi automated
Analysis and Reports
340
Users
In Step 2
Customers
342
Partners
Semi Automated
AS IS MODEL
In Step 2
In Step 1
Domain area
Of Study
Users
348
Internal
Departments
In Step 1
Users
Automated Process
XML Data Base of
process,
Audio, Video
344

FIG. 18